



The Cazenovia Compass

Redesigning Our Care

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Cazenovia Recovery Systems is responding vigorously to New York State's upcoming Medicaid Residential Redesign. With this transition, the state hopes to reduce high-cost Medicaid services by including medical treatment within residential programs. The Office of Alcoholism and Substance Abuse Services (OASAS) has created new regulations that mirror these exciting and progressive changes.



Cazenovia Manor in South Buffalo

People who have substance abuse diagnoses often use hospitals and emergency rooms for treatment. To address this, Medicaid Managed Care organizations will refer individuals in need to our programs. It will cost much less for individuals in recovery to receive treatment with us than in hospitals. More important, they will also receive a wide range of individualized support that will lead to better long-term health outcomes.

A driving principle of the redesign is the concept of person-centered care. Our

treatment will become more flexible with increased room for residents to choose what best suits their needs.



Madonna House in Lockport

These changes also involve Cazenovia Recovery creating and hiring for many new medical positions, e.g., nurses and a Medical Director, to enhance the care delivered through our programs. Medication-assisted treatment will be offered at programs to ensure our residents have many options available for a successful recovery.

Another major change focuses on how our residential programs function. No longer will residents transition between multiple levels of care at different locations. Now, a resident will transition through our continuum of care while remaining within a designated program. Each of our Intensive Residential and Community Residential programs will offer Stabilization, Rehabilitation, and Reintegration, the three new elements of care.

Staffing Info

Let's Welcome:

Eileen Dietsch, Director of Operations at Admin

Shavone Crayton, Program Secretary at Sundram Manor

Dominique Lane, Counselor Associate at Supportive Living

Morgan King, Clinical Aide at Turning Point House

Sterling Mills, Van Driver at Turning Point House

Gabriella Pelosi, Clinical Aide at Turning Point House

Let's Congratulate:

Carolyn Hutchen and Michelle McGovern are now Intake Coordinators.

Paul Swanson is now the Medicaid Compliance Coordinator

Ashley Skubis is now a Counselor Associate at Casa Di Vita.

Cazenovia Creators & Catchers:

Latera Hodges was nominated by Stacey Spengler for being so supportive, knowledgeable, and a team player.

Congratulations to Scotty Burt from Housing for winning this quarter's drawing! He won a \$25 gift card. Remember to nominate your fellow coworkers before our next quarterly drawing in September.

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Stabilization services will be initially offered to individuals who have relapsed. With our own medical staff, we will be better able to more effectively support people who relapse. Residents learning how to restore their skills and health while engaging in recovery therapies will be in Rehabilitation. Reintegration will be available at transitioning programs while residents await longer-term beds within the community.

We will first transition Cazenovia Manor and Madonna House this summer. Additional programs will follow later this year with Turning Point House and Unity House being next.



Turning Point House in Eden

Buffalo Zoo Corporate Sponsorship

Cazenovia Recovery recently asked staff members to submit ideas on creative summer activities for our residents. One of our employees suggested we obtain a membership to the Buffalo Zoo. After much research, the agency purchased a Keeper's Crowd Corporate Partners membership. This provides our residents with many delightful options when visiting the zoo. The agency has a revolving pass that our programs will use to bring residents and an accompanying staff member to the zoo. There are also family memberships and individual day passes that we will offer to residents in a raffle.



The Buffalo Zoo

Cazenovia Attends Bill Signing

Agency staff members attended the signing of New York State's historic bill to combat the heroin and opioid epidemic. The signing took place at the Evergreen Commons in Buffalo. Governor Cuomo noted that when an individual is ready to seek treatment for their addiction, it is a "precious moment." The legislation brings many necessary changes to New York State in an effort to prevent people from becoming addicted. It also removes barriers to receiving care while expanding both treatment options and treatment capacity statewide. "If we pull together and if we act together, then we can save lives," said Governor Cuomo.



Agency staff at the Evergreen Commons

Safety Begins with Teamwork

Cazenovia Manor is dedicated to creating an environment of physical and emotional safety, and it shows. Staff make residents feel safe, welcome, and comfortable from the moment they step through the front door. Residents' parents have said they feel that their son is safe with staff who are so friendly and helpful. Residents know that staff are always available and willing to be engaged, as they have an open door policy. As the team says, "Teamwork makes the dream work."

