

FOUNDATIONS

Cazenovia Recovery Systems 2016 Annual Report



building futures



CAZENOVIA
RECOVERY
SYSTEMS

GUIDING STATEMENTS

Mission

Cazenovia Recovery Systems, Inc. is a private not-for-profit corporation that provides a comprehensive continuum of substance use and mental health residential services for men and women in recovery. We are a vital partner in building successful lives and providing safe, affordable neighborhood housing that is sensitive to the needs of the community.

Vision

Cazenovia Recovery Systems, Inc. will empower each person to build a better life by providing the highest quality residential services available.

Diversity

Cazenovia Recovery Systems Inc. will continuously seek to enhance its commitment to welcome and serve individuals of all backgrounds. We will ensure a climate that embraces and supports everyone, regardless of their differences, ideas, beliefs or cultural values. Our safe living environments will recognize and respect the differences, beliefs, ideas, and values of the individuals and communities the agency supports.

Trauma-Informed Care

Cazenovia Recovery Systems, Inc. acknowledges that trauma and adversity are universal experiences for most individuals, especially those in recovery. Recognizing such experiences, Cazenovia will seek to provide an organizational environment that is trauma-informed for both residents and staff. We will fully integrate knowledge about trauma into practices that foster safety, trust, choice, collaboration, and empowerment in order to avoid inadvertent re-traumatization.

TABLE OF CONTENTS

About the Agency / Board of Directors	1
Foundations, a Message from the Executive Director	2
Funding	3
2016 at a Glance	4
Casa Di Vita	5
Cazenovia Manor	8
Housing	9
Recovery Day	10
Trauma-Informed Care	11
Liberty Hall	12
Madonna House	13
Somerset House	16
Sundram Manor	17
Vocational Services	18
Amherst Station Apartments	19
Supportive Living	20
Turning Point House	22
Unity House	23

ABOUT THE AGENCY

We are a private not-for-profit organization that operates residential programs for adults with substance use disorders, many of whom have mental health diagnoses and significant medical challenges. Founded in Buffalo in 1980, the organization is governed by a Board of Directors and is licensed and regulated by the New York State Office of Alcoholism and Substance Abuse Services (OASAS).

We offer four levels of community residential services and each of our programs is part of a total continuum of care. We take a person-centered approach to treatment so that residents receive individualized treatment and support services based on their specific circumstances.

BOARD OF DIRECTORS

John Anderson
President

David H. Nelson
Vice President

Catherine Braniecki
Treasurer

Neldria Staton
Secretary

Rosemary Duran
Member

Susan A. Green
Member

Sharon M. Hayes
Member

Andrea A. Mujahid-Moore, Esq.
Member

FOUNDATIONS

Cazenovia Recovery Systems continued its growth in 2016 and we secured our place as a major partner in recovery throughout Western New York. By expanding into Niagara County and assuming operations of four residential programs there, we set strong foundations for the agency's future development.

As always, we provided our residents with a solid foundation for their recovery. With their uplifting journeys and determination serving as our cornerstone, we will remain a bastion of hope for people in need.

The agency also continued its focus on Trauma-Informed Care throughout 2016. We have instilled its main principles into our very core.

Perhaps most excitingly, we are now transitioning to the dynamic new elements of care set forth by the New York State Office of Alcoholism and Substance Abuse Services. This will bring tremendous transformation to the agency.

We look forward to continuing to support the recovery community in an even greater capacity throughout 2017.



Suzanne L. Bissonette
Executive Director



FUNDING

Operational Funding

New York State Office of Alcoholism and Substance Abuse Services
New York State Office of Mental Health
Erie County Department of Mental Health
United States Department of Housing and Urban Development
United States Veterans Administration - Grant & Per Diem Program
KeyBank
The Peter and Elizabeth C. Tower Foundation
Departments of Social Service throughout New York State
Cazenovia Recovery Systems, Inc.

Capital Contributors

New York State Office of Alcoholism and Substance Abuse Services
New York State Office of Mental Health
New York State Homes and Community Renewal
United States Veterans Administration - Grant & Per Diem Program
Federal Home Loan Bank - M&T Bank
Key Community Development Corporation

Liberty Hall, community residence for homeless Veterans

2016 AT A GLANCE

FOUNDATIONAL *change*



26% INCREASE OVER 2015

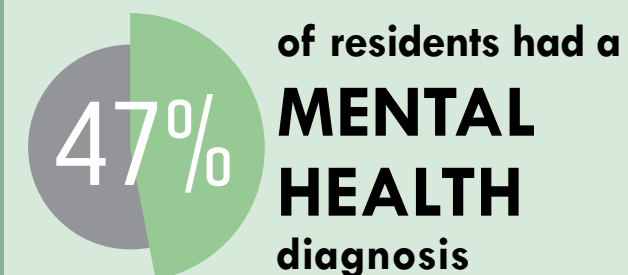


5 NEW PROGRAMS



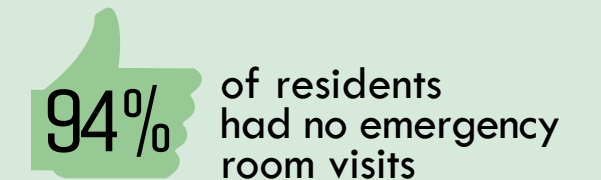
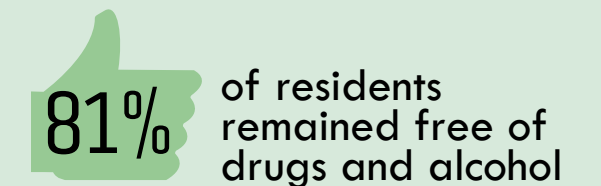
96 NEW BEDS

HIGH-NEED *populations*



&

POSITIVE *outcomes*



building futures



CAZENOVIA
RECOVERY
SYSTEMS

CASA DI VITA

Community Residence for Women

77%

of residents
remained free of
drugs and alcohol

98%

of residents had
no emergency
room visits

99%

of residents had
no behavioral health
inpatient admissions

86

residents
supported
throughout 2016

“The staff
are really
supportive
and trusting.”

- Loralie, a Casa Di Vita resident

CAZENOVIA MANOR

Community Residence for Men

“I’m getting
my life back
on track.”

- Edward, a Cazenovia Manor resident

99%

of residents had
no hospital
admissions

100%

of residents had
no behavioral health
inpatient admissions

74%

of residents
remained free of
drugs and alcohol

102

residents
supported
throughout 2016



HOUSING

HUD & OASAS-Funded Apartments



Andrea, a Housing resident

97%

of residents had
no emergency
room visits

81%

of residents
remained free of
drugs and alcohol

100%

of residents had
no behavioral health
inpatient admissions

133

residents
supported
throughout 2016

RECOVERY DAY

Celebrating Recovery in Western New York



The 2016 Recovery Day was our most successful yet. We moved locations, revamped the event, and invited fellow providers to celebrate with us. Over 500 people attended and dozens of people were trained on Narcan, the life-saving drug that reverses the effects of opioid overdoses.

Celebrating recovery is what we do.

TRAUMA-INFORMED CARE

We continued our work with the University at Buffalo's Institute on Trauma and Trauma-Informed Care.

This partnership has incorporated collaboration, choice, empowerment, safety, and trust into the very foundations of the agency.

Our staff have responded vigorously and outcomes have improved since we began the partnership.

LIBERTY HALL

Community Residence for Homeless Veterans

72%
of Veterans
remained free of
drugs and alcohol

100%
of Veterans were
connected with
financial resources

93%
of Veterans were
discharged to
housing

46
Veterans
supported
throughout 2016



David, a Liberty Hall resident

MADONNA HOUSE

Intensive Residential Rehabilitation for Women

94%

of residents
remained free of
drugs and alcohol

95%

of residents had
no hospital
admissions

97%

of residents had
no behavioral health
inpatient admissions

66

residents
supported
throughout 2016

“It’s a great
experience
and a new
beginning.”

- Jen, a Madonna House resident





“It’s helped
me to get
healthy.”

- *Serena, a Somerset House resident*



SOMERSET HOUSE

Community Residence
for Women

98%

of residents had
no emergency
room visits

89%

of residents
remained free of
drugs and alcohol

98%

of residents had
no behavioral health
inpatient admissions

61

residents
supported
throughout 2016

SUNDRAM MANOR

Community Residence for Men



Chuck, a Sundram Manor resident

100%

of residents had
no behavioral health
inpatient admissions

97%

of residents had
no emergency
room visits

91%

of residents
remained free of
drugs and alcohol

75

residents
supported
throughout 2016

VOCATIONAL SERVICES

Individuals throughout our agency received individualized vocational services in 2016.

Hundreds of resumes were created and many of our residents received on-the-job support when they needed it.

Cazenovia Recovery Systems is there to support our residents throughout their return to independence.

Our Supportive Living and Vocational Office

AMHERST STATION

Apartments

Cazenovia Recovery Systems manages Amherst Station Apartments. This complex features 24 high-quality and environmentally-conscious units for low-income individuals. In fact, it was Buffalo's first environmentally-friendly housing project for low-income individuals.

Our agency remains dedicated to providing high-quality housing for multiple steps in a person's life.

SUPPORTIVE LIVING

OASAS-Licensed
Apartments

99%

of residents had
no emergency
room visits

84%

of residents
remained free of
drugs and alcohol

100%

of residents had
no behavioral health
inpatient admissions


258

residents
supported
throughout 2016



Suzanne, a Supportive Living resident





“I couldn’t
be more
grateful.”

- Chris, a Turning Point House resident

TURNING POINT HOUSE

Intensive Residential
Rehabilitation for Men

84%

of residents
remained free of
drugs and alcohol

97%

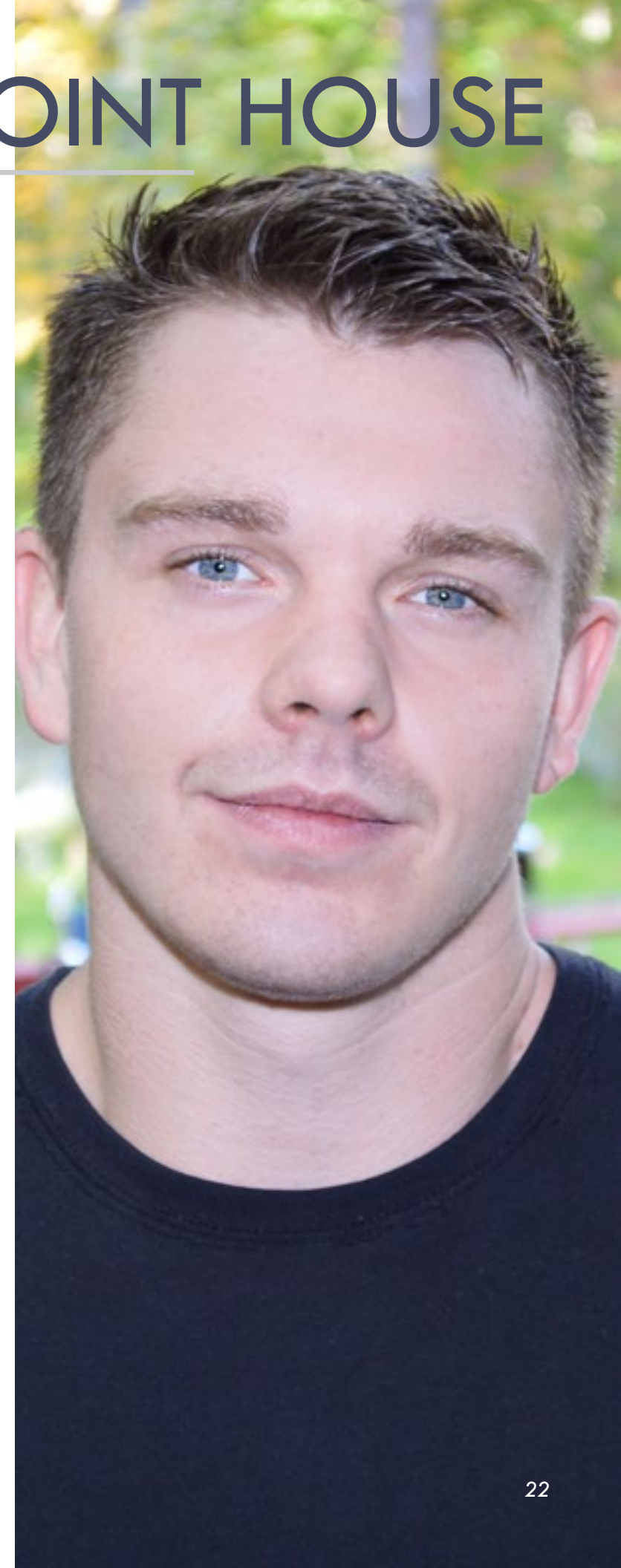
of residents had
no hospital
admissions

97%

of residents had
no behavioral health
inpatient admissions

75

residents
supported
throughout 2016



UNITY HOUSE

Community Residence
for Homeless Men

96%

of residents had
no emergency
room visits

100%

of residents had
no hospital
admissions

71%

of residents
remained free of
drugs and alcohol

113

residents
supported
throughout 2016

“I’m actually
getting another
chance.”

- Ron, a Unity House resident

building futures



CAZENOVIA RECOVERY SYSTEMS

ERIE COUNTY

Casa Di Vita

For women

200 Albany St.
Buffalo, NY 14213
(716) 882-2108

Housing

For men, women, and parents with children

1430 Main St.
Buffalo, NY 14209
(716) 894-7298

Turning Point House

For men

9136 Sandrock Rd.
Eden, NY 14057
(716) 992-4972

Cazenovia Manor

For men

486 N. Legion Dr.
Buffalo, NY 14210
(716) 822-8932

Supportive Living

For men, women, and parents with children

605 Fillmore Ave.
Buffalo, NY 14212
(716) 894-7274

Unity House

For homeless men

923 Sycamore St.
Buffalo, NY 14212
(716) 884-4952

Administrative Office

2671 Main St.
Buffalo, NY 14214
(716) 852-4331

NIAGARA COUNTY

Madonna House

For women and women with children

5586 Niagara St. Ext.
Lockport, NY 14094
(716) 438-9131

Somerset House

For women

7397 Lake Rd.
Appleton, NY 14008
(716) 795-3719

Sundram Manor

For men

431 Memorial Pkwy.
Niagara Falls, NY 14303
(716) 284-6228

Niagara County Clinical Office & Supportive Living

76 West Ave.
Lockport, NY 14094
(716) 282-8510

GENESEE COUNTY

Liberty Hall

For homeless Veterans

222 Richmond Ave.
Batavia, NY 14021
(585) 343-3094

www.cazenoviarecovery.org

 /CazenoviaRecovery

(716) 852-4331

 @CazRecovery