GUIDING STATEMENTS

Mission
Cazenovia Recovery Systems, Inc. is a private not-for-profit corporation that provides a comprehensive continuum of substance use and mental health residential services for men and women in recovery. We are a vital partner in building successful lives and providing safe, affordable neighborhood housing that is sensitive to the needs of the community.

Vision
Cazenovia Recovery Systems, Inc. will empower each person to build a better life by providing the highest quality residential services available.

Diversity
Cazenovia Recovery Systems Inc. will continuously seek to enhance its commitment to welcome and serve individuals of all backgrounds. We will ensure a climate that embraces and supports everyone, regardless of their differences, ideas, beliefs or cultural values. Our safe living environments will recognize and respect the differences, beliefs, ideas, and values of the individuals and communities the agency supports.

Trauma-Informed Care
Cazenovia Recovery Systems, Inc. acknowledges that trauma and adversity are universal experiences for most individuals, especially those in recovery. Recognizing such experiences, Cazenovia will seek to provide an organizational environment that is trauma-informed for both residents and staff. We will fully integrate knowledge about trauma into practices that foster safety, trust, choice, collaboration, and empowerment in order to avoid inadvertent re-traumatization.

TABLE OF CONTENTS

About the Agency / Board of Directors 1
Foundations, a Message from the Executive Director 2
Funding 3
2016 at a Glance 4
Casa Di Vita 5
Cazenovia Manor 8
Housing 9
Recovery Day 10
Trauma-Informed Care 11
Liberty Hall 12
Madonna House 13
Somerset House 16
Sundram Manor 17
Vocational Services 18
Amherst Station Apartments 19
Supportive Living 20
Turning Point House 22
Unity House 23
ABOUT THE AGENCY

We are a private not-for-profit organization that operates residential programs for adults with substance use disorders, many of whom have mental health diagnoses and significant medical challenges. Founded in Buffalo in 1980, the organization is governed by a Board of Directors and is licensed and regulated by the New York State Office of Alcoholism and Substance Abuse Services (OASAS).

We offer four levels of community residential services and each of our programs is part of a total continuum of care. We take a person-centered approach to treatment so that residents receive individualized treatment and support services based on their specific circumstances.

BOARD OF DIRECTORS

John Anderson
President
David H. Nelson
Vice President
Catherine Braniecki
Treasurer
Neldria Staton
Secretary

Rosemary Duran
Member
Susan A. Green
Member
Sharon M. Hayes
Member
Andrea A. Mujahid-Moore, Esq.
Member

FOUNDATIONS

Cazenovia Recovery Systems continued its growth in 2016 and we secured our place as a major partner in recovery throughout Western New York. By expanding into Niagara County and assuming operations of four residential programs there, we set strong foundations for the agency’s future development.

As always, we provided our residents with a solid foundation for their recovery. With their uplifting journeys and determination serving as our cornerstone, we will remain a bastion of hope for people in need.

The agency also continued its focus on Trauma-Informed Care throughout 2016. We have instilled its main principles into our very core.

Perhaps most excitingly, we are now transitioning to the dynamic new elements of care set forth by the New York State Office of Alcoholism and Substance Abuse Services. This will bring tremendous transformation to the agency.

We look forward to continuing to support the recovery community in an even greater capacity throughout 2017.

Suzanne L. Bissonette
Executive Director
Operational Funding
New York State Office of Alcoholism and Substance Abuse Services
New York State Office of Mental Health
Erie County Department of Mental Health
United States Department of Housing and Urban Development
United States Veterans Administration - Grant & Per Diem Program
KeyBank
The Peter and Elizabeth C. Tower Foundation
Departments of Social Service throughout New York State
Cazenovia Recovery Systems, Inc.

Capital Contributors
New York State Office of Alcoholism and Substance Abuse Services
New York State Office of Mental Health
New York State Homes and Community Renewal
United States Veterans Administration - Grant & Per Diem Program
Federal Home Loan Bank - M&T Bank
Key Community Development Corporation

2016 AT A GLANCE

Liberty Hall, community residence for homeless Veterans

HIGH-NEED populations & POSITIVE outcomes

65% of residents were HOMELESS
47% of residents had a MENTAL HEALTH diagnosis
81% of residents remained free of drugs and alcohol
94% of residents had no emergency room visits
99% of residents had no hospital admissions

1,015 residents supported in 2016
26% increase over 2015
5 new programs
96 new beds
CASA DI VITA
Community Residence for Women

77% of residents remained free of drugs and alcohol
98% of residents had no emergency room visits
99% of residents had no behavioral health inpatient admissions
86 residents supported throughout 2016

“The staff are really supportive and trusting.”

- Loralie, a Casa Di Vita resident
“I’m getting my life back on track.”

- Edward, a Cazenovia Manor resident

CAZENOVIA MANOR
Community Residence for Men

99% of residents had no hospital admissions

100% of residents had no behavioral health inpatient admissions

74% of residents remained free of drugs and alcohol

102 residents supported throughout 2016
HOUSING
HUD & OASAS-Funded Apartments

97% of residents had no emergency room visits
81% of residents remained free of drugs and alcohol
100% of residents had no behavioral health inpatient admissions
133 residents supported throughout 2016

RECOVERY DAY
Celebrating Recovery in Western New York

Andrea, a Housing resident

The 2016 Recovery Day was our most successful yet. We moved locations, revamped the event, and invited fellow providers to celebrate with us. Over 500 people attended and dozens of people were trained on Narcan, the life-saving drug that reverses the effects of opioid overdoses.

Celebrating recovery is what we do.
We continued our work with the University at Buffalo’s Institute on Trauma and Trauma-Informed Care. This partnership has incorporated collaboration, choice, empowerment, safety, and trust into the very foundations of the agency. Our staff have responded vigorously and outcomes have improved since we began the partnership.
“It’s a great experience and a new beginning.”

- Jen, a Madonna House resident

<table>
<thead>
<tr>
<th>Statistic</th>
<th>Percentage</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>Of residents remained free of drugs and alcohol</td>
<td>94%</td>
<td></td>
</tr>
<tr>
<td>Of residents had no hospital admissions</td>
<td>95%</td>
<td></td>
</tr>
<tr>
<td>Of residents had no behavioral health inpatient admissions</td>
<td>97%</td>
<td></td>
</tr>
<tr>
<td>Residents supported throughout 2016</td>
<td>66</td>
<td></td>
</tr>
</tbody>
</table>
“It’s helped me to get healthy.”

- Serena, a Somerset House resident

98% of residents had no emergency room visits

89% of residents remained free of drugs and alcohol

98% of residents had no behavioral health inpatient admissions

61 residents supported throughout 2016
100% of residents had no behavioral health inpatient admissions

97% of residents had no emergency room visits

91% of residents remained free of drugs and alcohol

75 residents supported throughout 2016

Individuals throughout our agency received individualized vocational services in 2016.

Hundreds of resumes were created and many of our residents received on-the-job support when they needed it.

Cazenovia Recovery Systems is there to support our residents throughout their return to independence.
Cazenovia Recovery Systems manages Amherst Station Apartments. This complex features 24 high-quality and environmentally-conscious units for low-income individuals. In fact, it was Buffalo’s first environmentally-friendly housing project for low-income individuals.

Our agency remains dedicated to providing high-quality housing for multiple steps in a person’s life.
“I couldn’t be more grateful.”

- Chris, a Turning Point House resident

TURNING POINT HOUSE

Intensive Residential Rehabilitation for Men

- 84% of residents remained free of drugs and alcohol
- 97% of residents had no hospital admissions
- 97% of residents had no behavioral health inpatient admissions
- 75 residents supported throughout 2016
UNITY HOUSE

Community Residence for Homeless Men

96% of residents had no emergency room visits

100% of residents had no hospital admissions

71% of residents remained free of drugs and alcohol

113 residents supported throughout 2016

“I’m actually getting another chance.”

- Ron, a Unity House resident
ERIE COUNTY

Casa Di Vita
For women
200 Albany St.
Buffalo, NY 14213
(716) 882-2108

Cazenovia Manor
For men
486 N. Legion Dr.
Buffalo, NY 14210
(716) 822-8932

Housing
For men, women, and parents with children
1430 Main St.
Buffalo, NY 14209
(716) 894-7298

Supportive Living
For men, women, and parents with children
605 Fillmore Ave.
Buffalo, NY 14212
(716) 894-7274

Turning Point House
For men
9136 Sandrock Rd.
Eden, NY 14057
(716) 992-4972

Unity House
For homeless men
923 Sycamore St.
Buffalo, NY 14212
(716) 884-4952

Administrative Office
2671 Main St.
Buffalo, NY 14214
(716) 852-4331

NIAGARA COUNTY

Madonna House
For women and women with children
5586 Niagara St. Ext.
Lockport, NY 14094
(716) 438-9131

Somerset House
For women
7397 Lake Rd.
Appleton, NY 14008
(716) 795-3719

Sundram Manor
For men
431 Memorial Pkwy.
Niagara Falls, NY 14303
(716) 284-6228

Niagara County Clinical Office &
Supportive Living
76 West Ave.
Lockport, NY 14094
(716) 282-8510

GENESEE COUNTY

Liberty Hall
For homeless Veterans
222 Richmond Ave.
Batavia, NY 14021
(585) 343-3094

www.cazenoviarecovery.org

/CazenoviaRecovery (716) 852-4331 @CazRecovery