mission
Cazenovia Recovery Systems, Inc. is a private not-for-profit corporation whose primary purpose is to provide a comprehensive continuum of substance use and mental health residential treatment services to men and women in recovery. We are a vital partner in affordable neighborhood housing that is sensitive to the needs of the community.

vision
Cazenovia Recovery Systems, Inc. will provide the highest quality residential services available, which will empower each person to build a better life.

diversity
Cazenovia Recovery Systems Inc. will continuously seek to enhance its commitment to welcome and serve individuals of all backgrounds. This will be done through hiring practices, ongoing trainings and communications that value the differences among us.

In this diverse and socially changing environment, the agency will assist individuals to improve the quality of their lives through recovery-oriented services and a safe living environment.

The agency will seek to ensure a climate that will embrace all, regardless of their differences, ideas, beliefs or cultural values. Our safe living environments will recognize and respect the beliefs, ideas and values of the individuals and communities the agency serves.

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About the Agency

We are a private not-for-profit organization that operates residential programs for adults with substance use disorders, many of whom have mental health diagnoses and significant medical challenges. Founded in Buffalo in 1981, the organization is governed by a Board of Directors and is licensed and regulated by the New York State Office of Alcoholism and Substance Abuse Services (OASAS).

We offer four levels of community residential services including intensive residential rehabilitation, community residential treatment, supportive living, and supported housing. Each of our programs is part of a total continuum of care. We take a person-centered approach to care so that residents receive individualized treatment and support services based on their specific circumstances.

Throughout 2015, Cazenovia Recovery lent a helping hand to people and organizations all across Western New York. Last year presented our agency with countless opportunities to show our community that the help we provide is unique and highly effective.

Of course, caring for people in need forms the basis for everything that we do. As such, we continued to promote healing and recovery in our residents through our support services and treatment. Over 800 people received care from our agency in 2015. We asked our residents, “How has Cazenovia Recovery lent you a helping hand?” to learn just how our care changed their lives. You will see their uplifting responses throughout this report.

Despite challenging restrictions in funding, we continued to support homeless individuals in recovery by opening Unity House in Buffalo. This 24-bed program is a new community residence licensed by the New York State Office of Alcoholism and Substance Abuse Services.

We also provided help to an agency in Niagara County that was struggling to survive. Thanks to our efforts, their programs are now thriving under our umbrella. Niagara County residents can breathe a sigh of relief because they will continue to have access to important recovery services.

Although Cazenovia Recovery provides help to hundreds of people every year, sometimes we need assistance, too. Thanks to the generosity of the Tower Foundation, we began a dynamic relationship with the Institute on Trauma and Trauma-Informed Care in 2015. This partnership will instill Trauma-Informed Care into the very foundation of our agency. In fact, we were the first organization in Western New York to hire a full-time employee to implement Trauma-Informed Care throughout the entire organization. This will allow us to deliver even better treatment to our residents while simultaneously making Cazenovia Recovery a wonderful place to work.

Western New York is healthier, safer, and more hopeful thanks to the care we provide to people in need. I welcome you to see just how Cazenovia Recovery provided a helping hand to hundreds of people all over Western New York in 2015.

Suzanne L. Bissonette
Executive Director
Operational Funding
New York State Office of Alcoholism and Substance Abuse Services
New York State Office of Mental Health
Erie County Department of Mental Health
United States Department of Housing and Urban Development
United States Veterans Administration - Grant & Per Diem Program
KeyBank
The Peter and Elizabeth C. Tower Foundation
Departments of Social Service throughout New York State including Erie County
Cazenovia Recovery Systems, Inc.

Capital Contributors
New York State Office of Alcoholism and Substance Abuse Services
New York State Office of Mental Health
New York State Homes and Community Renewal
United States Veterans Administration - Grant & Per Diem Program
Federal Home Loan Bank - M&T Bank
Key Community Development Corporation

2015 in Numbers
807 residents served
92% utilization
75% had a history of homelessness

outcomes
91% of residents had no emergency room visits during their stay with us
99% of residents had no hospital admissions during their stay with us
99% had no mental health inpatient admissions during their stay with us

Veterans served
51% had a mental health diagnosis

residents served had a history of homelessness
48 Veterans served

807
48
51%
Casa Di Vita
Community Residence for Women

OUTCOMES
100% 86% 100%
of residents had no hospital admissions
had no medical emergency room visits
had no behavioral health inpatient admissions

Cazenovia Manor
Community Residence for Men

OUTCOMES
77% 89% 100%
of residents remained abstinent
had no medical emergency room visits
of successful residents transitioned to a less intensive level of care

“We have a sisterhood here.
-Catherine

“I’ve experienced recovery in the real world.
-Matt
Housing
HUD & OASAS-funded apartments

OUTCOMES
83% of residents remained abstinent
97% of residents had no hospital admissions
98% had no behavioral health inpatient admissions

Liberty Hall
Community Residence for Homeless Veterans

OUTCOMES
78% of residents remained abstinent
100% were linked with VA medical services
100% were linked to financial resources or benefits

“I’ve accomplished so many things.”
-Marsha

“The care here is top-of-the-line.”
-Carlos

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Unity House
Community Residence for Homeless Men

Outcomes

75% 100% 100%

of residents remained abstinent
had no hospital admissions
had no behavioral health inpatient admissions

In 2015, Cazenovia Recovery Systems agreed to lend a helping hand to a fellow provider that was facing many challenges. Fellowship House, which operated residential programs in Niagara County similar to our own, was no longer able to manage the fast-changing environment in our field. Since its services were essential and could not be allowed to end, Cazenovia Recovery agreed to assume operations of its four programs: Madonna House, Somerset House, Sundram Manor, and a Supportive Living program.

Our agency and the new Niagara County programs prepared diligently for the transition, which formally took place on January 1, 2016. It was seamless, and our bed capacity expanded by 20 percent overnight.

Not only did Cazenovia Recovery’s major expansion into Niagara County ensure the future of these important programs, our agency is now stronger and more comprehensive than ever.

“It’s given me hope, self-respect, and dignity. - Michael

“I’ve created a foundation for a sober lifestyle. - Jessica

Niagara County
Erie County

Casa Di Vita
For women
200 Albany St.
Buffalo, NY 14213
(716) 882-2108

Cazenovia Manor
For men
486 N. Legion Dr.
Buffalo, NY 14210
(716) 822-8932

Housing
For men, women, and parents with children
1430 Main St.
Buffalo, NY 14209
(716) 894-7298

Supportive Living
For men, women, and parents with children
605 Fillmore Ave.
Buffalo, NY 14212
(716) 894-7274

Administrative Office
2671 Main St.
Buffalo, NY 14214
(716) 852-4331

Turning Point House
For men
9136 Sandrock Rd.
Eden, NY 14057
(716) 992-4972

Unity House
For homeless men
923 Sycamore St.
Buffalo, NY 14212
(716) 884-4952

Niagara County

Madonna House
For women and women with children
5586 Niagara St. Ext.
Lockport, NY 14094
(716) 438-9131

Somerset House
For women
7397 Lake Rd.
Appleton, NY 14008
(716) 795-3719

Sundram Manor
For men
431 Memorial Pkwy.
Niagara Falls, NY 14303
(716) 284-6228

Niagara County Clinical Office & Supportive Living
76 West Ave.
Lockport, NY 14094
(716) 282-8510

Genesee County

Liberty Hall
For homeless Veterans
222 Richmond Ave.
Batavia, NY 14021
(585) 343-3094

www.cazenoviarecovery.org

/CazenoviaRecovery (716) 852-4331 @CazRecovery