

2019

RECAP

Year after year, we continue to excel at supporting people with substance use disorders in Western New York.

It's easy to see how through our outcomes from last year:

- **84% of residents remained substance-free during their stay.**
- **90% experienced no emergency department or hospital visits.**
- **67% completed a planned discharge.**
- **95% said they were satisfied with their care.**



For more detailed information on our year and to see our new video, visit cazenoviarecovery.org/2019report

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