

2020 RECAP

Despite the tremendous challenges of last year, **our outcomes remained remarkably consistent** between 2019 and 2020 thanks to the resiliency of the people we support and the dedication of our staff members.

OUTCOME	2020	2019
Residents that remained substance-free	81%	84%
Residents that did not experience emergency or hospital visits	90%	90%
Residents that completed a planned discharge	66%	67%
Residents that were satisfied with their care	95%	95%