



2024 ANNUAL REPORT

CAZ
RECOVERY

MISSION

Caz Recovery empowers people to pursue recovery from substance use disorders, build healthier lives, and reach their full potential.

VISION

Caz Recovery is committed to being an innovative leader in providing trauma-informed, person-centered, transformative, and quality behavioral health services.

CORE VALUES

Caz Recovery:

- Recognizes and respects the beliefs, ideas, and values of the individuals and communities the agency supports.
- Integrates knowledge about trauma into services and practices that foster choice, collaboration, empowerment, safety, and trust.
- Ensures that services are person-driven and not program-driven.
- Collaborates with individuals, family members, other agencies, and the community as a whole to meet each individual's needs.
- Acknowledges the integrative nature of health and wellness for recovery.
- Supports diversity and equity by ensuring an all-inclusive mindset throughout the agency and zero tolerance for discrimination of any kind.
- Recognizes that no organization can be all things to all people and will fully support the individual and their choice in securing the best services.

LINDSAY'S MESSAGE



At Caz Recovery, we help people build better and healthier lives every day.

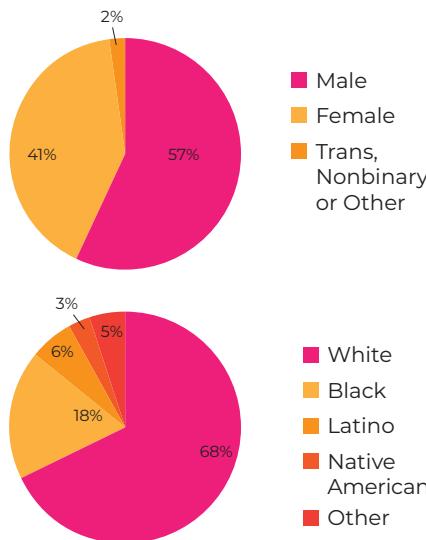
This was true throughout 2024 as we achieved life-saving outcomes, expanded multiple programs, and had yet another strong year financially. All of this is due to the essential work of our incredible staff.

I'm grateful that our programs and services make such an impact in our community, and we are always exploring new ways to grow throughout the region.

Thank you for being a supporter of Caz Recovery and the people we serve. This work is not easy, but helping our residents and program participants find hope and healing makes it all worth it.

Lindsay Herndon,
CEO

DEMOGRAPHICS



41
was the
average age

91%
had a history of
homelessness

60% **30%**
had co-occurring
mental health
diagnoses had legal
involvement

303
beds

9
programs

769
people
supported

OUTCOMES

During our residents' stay at Caz,

72%
remained free
of substances

91%
stayed past
45 days

99%
were satisfied
with their care

88%
met some or all
goals at discharge

94%
discharged with a
vocational assessment



- Michael

a Cazenvoia Manor resident &
Ron Corpening, Counselor

“ Find someone
who inspires
you and learn
from them.
Recovery is a
gift, but you
have to want
it more than
anything. ”



- Lucy
a Casa Di Vita resident

Lucy's struggle with substance use began in high school when she experimented with friends. When she couldn't find prescriptions, she turned to street drugs. Despite maintaining a stable job for three years and attending college while playing soccer, Lucy's substance use continued to worsen. She eventually found herself homeless and her strained family relationships made stability seem impossible.

Thankfully, Lucy sought help and got it from Casa Di Vita at Caz Recovery. "I've never been to a rehab before, but now I'm grateful. I'm sober today, I have goals, and I see a bright future," said Lucy.

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CONTINUED GROWTH



Above: Madonna House in process

At the very start of 2024, we officially opened the brand-new Turning Point House. After years of planning, we are thrilled to have it operational.

Later in 2024, we also significantly expanded one of our Housing programs that is funded by the US Department of Housing & Urban Development. Chronic Homelessness went from 32 to 52 beds, and we're supporting even more individuals experiencing homelessness.

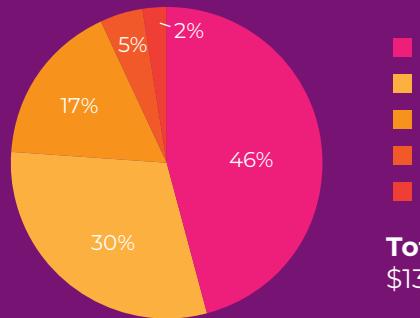
Now that we are halfway through 2025, our next project is nearly complete. At the end of summer, Madonna House will have more beds, new spaces, and more.

We've supported
people with
substance use
disorders in
WNY since 1980.



FINANCES

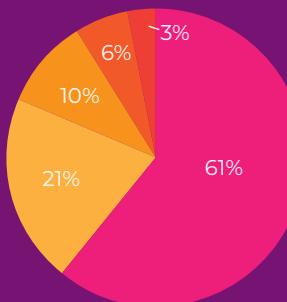
Revenue



Total Operating Revenue:
\$13,865,026

- Managed Care
- OASAS
- Resident Fees
- HUD
- SNAP

Expenses



Total Operating Expenses:
\$13,865,026

- Salaries
- OTPS
- Fringe
- Property
- Equipment





cazenoviarecovery.org